

How does it
all work?

More choice through your aerial

on^{digital}

It's as simple as pressing a button

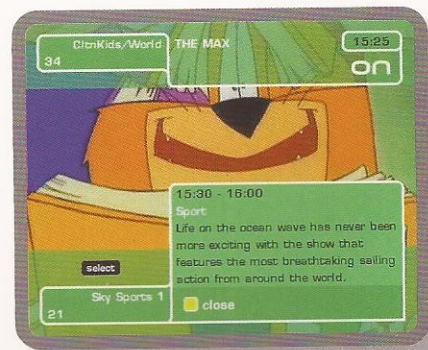
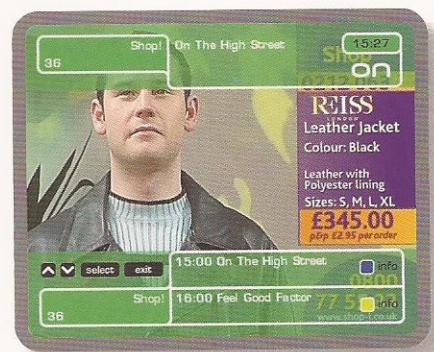
The remote control that came with your set top box or integrated TV gives you more control over your television viewing than ever before. You can do everything from finding out what's coming up on one channel while you're watching another, to 'locking' a TV channel so that your children can't watch it by mistake.

The best way to get to know the various features of your ONdigital set top box or integrated TV is to find yourself a few spare minutes, turn the TV on and follow this simple guide. Don't be frightened of experimenting – you can't press a 'wrong' button. You may notice that the colour of your screen displays differ from the guide depending on the make of your set top box or integrated TV.

On-screen TV guide

With ONdigital, it's easy to find out what's on now and next across the whole range of ONdigital channels – all from the comfort of your armchair.

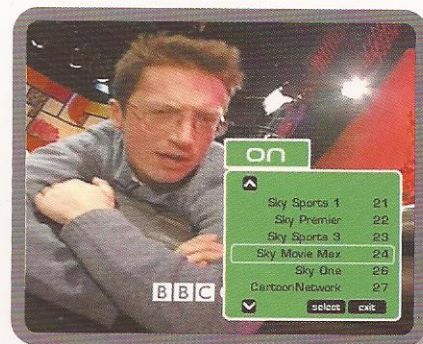
- When watching digital TV, launch the on-screen TV guide by pressing the INFO button on your remote.
- The guide appears on the screen. The top section displays the current channel number, name, programme name and time.
- At the same time, the lower section displays the same channel name and number, the name of the programme you are currently watching and the programme that's on next.
- For more information about the programme you are watching, press the BLUE button.
- When the additional information is displayed, use the UP and DOWN ARROW to scroll to a second page (if applicable). When you're done, press the BLUE button again.
- Press the YELLOW button and you can find out about the programme that follows.
- To look for programme information on channels other than the one you are watching, use the UP and DOWN ARROW buttons. When you do this the top part of the display doesn't change, but the lower section can display the current and next programmes on any other channel you choose.
- If you see a programme you want to watch, go straight to that channel by pressing SELECT.
- To remove the on-screen guide without changing channels, press the INFO or EXIT button.



On-screen channel list

This is simply a list of channel names and their numbers as they have been tuned on your box or TV. It lets you go straight to a channel even if you can't remember its number.

- When watching a digital channel, press SELECT. This will display the channel list.
- Six channels at a time will be displayed on-screen, with the channel you are watching already highlighted.
- Use the UP and DOWN ARROW buttons to scroll down the list of channels.
- The LEFT and RIGHT ARROW buttons can also be used to advance the channel list a whole page at a time.
- When the channel you want to see is highlighted, press the SELECT button.
- To leave the channel list without changing channels, press the EXIT button.



Favourite channels

The favourite channel feature allows you to identify certain channels and exclude all other channels from being selected when you use the P+ and P- buttons.

It means you can skip straight past any channels you don't subscribe to and find the channel you want faster and easier.

- When you're watching a digital channel, press MENU.
- From the main menu, select option 2 by pressing the number 2 button. This will display a list of current channels.
- Use the UP and DOWN ARROW buttons to highlight a channel that you want to select as one of your favourites, then press the SELECT button. A heart symbol appears, confirming you've selected that channel. Continue to select other channels in this way, first highlighting them and then pressing the SELECT button.
- When you have placed hearts against all the channels you want to be your favourites, you then need to switch the favourites mode ON. The bottom of the screen indicates that you 'switch favourites on' by pressing the GREEN button. As you do this the menu heading at the top of the screen will indicate that 'favourites are on'.
- If you want to switch the favourites mode off at any time, go back through the main menu and this time the bottom of the screen will indicate that you 'switch favourites off' by pressing the GREEN button. As you do, the top of the screen will indicate that 'favourites are off'.
- Should you wish to de-select some channels as your favourites, repeat the above steps, selecting option 2 from the main menu, highlighting the channel that you want to de-select using the UP and DOWN ARROW buttons, then finally press SELECT to remove the heart symbol.

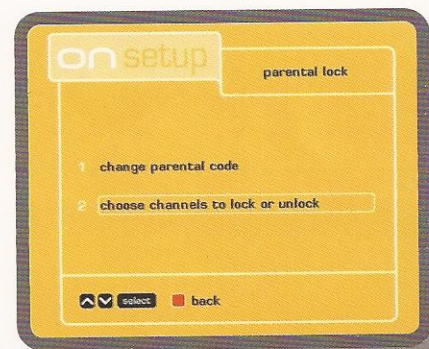
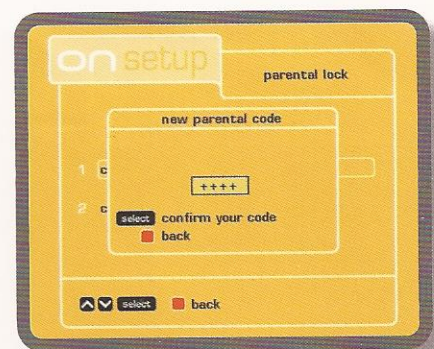


- Once you have chosen your channels and switched the favourites mode on, when you use the P+ and P- buttons, you will only scroll through the selected channels.
- When using the UP and DOWN ARROW buttons with the on-screen TV guide, you will also see favourites only. To see other channels in this instance, use the number buttons or the on-screen channel list.

Parental lock

This feature enables you to choose a 4 digit parental code that the set top box or integrated TV recognises as a 'pin number'. This number can then be used to 'lock' individual digital channels and prevent access to them until the correct code is entered.

- When watching a digital channel, press the MENU button. From the main menu, select option 3 – parental lock – by pressing number 3 button.
- The very first time you select this option, you will see two further menu options: 'enter new parental code' and 'choose channels to lock or unlock'. Before you can choose channels to lock, you must first enter a new parental code. Press button 1 to select this option.
- The screen now prompts you to enter your four digit code. Do this using the number buttons on your remote.
- Once you have entered your code, press SELECT to confirm it. You will then see a message asking you to remember your code.
- Press the RED button to return to the previous menu.
- You should now select option 2 'choose channels to lock or unlock' by pressing number 2 button on your remote.
- First, enter your parental code and press SELECT to confirm it.
- You will then see the list of channels to which you can apply the parental lock. If you have already set up any favourite channels, the heart symbols will already be appearing on this channel list.
- Select locked channels in the same way as you did your favourites, using the UP and DOWN ARROW buttons to highlight the channels you want to lock, then pressing the SELECT button. As you do, a padlock symbol will be displayed next to the channel name.
- Continue to do this for all the channels you want to lock.
- You then need to 'activate' the locked channels by closing the padlocks. At the moment, the bottom of the screen will indicate that you 'close locks' by pressing the GREEN button. As you do this, the menu heading at the top of the screen will indicate that 'locks are closed'.



- With the parental lock active, you will be unable to view channels which you have locked until the parental code is entered. When a locked channel is selected, a message will tell you it is a locked channel.

To view a locked channel

- After going to the locked channel, press SELECT and enter your parental code using the number buttons on your remote. Once entered, press SELECT to confirm the code and unlock the channel.
- If you subsequently change channels and then return to the locked channel, the parental code will need to be entered again.
- If you want to temporarily unlock all your channels without removing the padlocks, you can do so by going back through the parental lock menu.
- Select option 2, 'choose channels to lock or unlock' and enter your parental code.
- The bottom of the screen will be indicating that you can 'open locks' by pressing the GREEN button. As you do, the heading of the screen will change to confirm that 'locks are open'.
- Once you have opened padlocks in this way, you will no longer need to enter your parental code each time a locked channel is selected.
- After unlocking all the channels, remember that you will need to 'close locks' again to prevent the locked channels being accessible by all.
- If you forget your parental code our Customer Service Representatives will be able to help you on 0870 600 9696.



Connecting your video to your set top box

There are two ways in which a video recorder can be connected to your ONdigital box, depending on whether your video has a rectangular 'SCART' socket.

If you have a SCART socket, connect the lead from the SCART socket on your video to the SCART VCR socket on your ONdigital box. When you want to record a digital channel, you should select the channel on your video assigned to the SCART socket (refer to your video's instruction book for details). This tells your video that it should record the programmes that are being sent to it through the SCART lead.

If you can't use a SCART lead between your box and video, you will have to manually select and tune a new channel on your video in order to record digital programmes. You can do this in the same way you tuned a channel to record BBC ONE or ITV. As most video recorders work in different ways, please refer to your video's instruction book to find out how to tune yours.

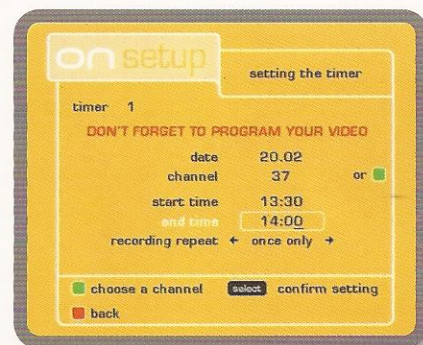
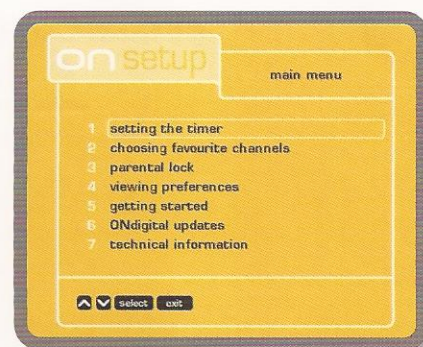
Connecting your video to your integrated TV

There are also different ways to connect your video if you have an integrated TV, depending on the type of TV you have. Your TV instruction book will include simple steps showing you how to do this.

Using the timer

The timer feature means that you are not limited to recording from one digital channel. You can program your set top box or integrated TV to change channels at the same time as your video – up to eight different time slots in total. Remember that you also need to set the timer on your video.

- To begin with, you should press the MENU button on your remote to display the main menu.
- From here, select the 'setting the timer' option by pressing number button 1, then choose an available timer slot by highlighting it and pressing SELECT.
- Details of the date, start time, end time and channel number should then be entered using the number buttons. You should use the DOWN ARROW button to move to the next line once the required information has been entered.
- Once all details have been entered, confirm the timer setting by pressing the SELECT button. A summary of the timer settings will then be displayed on-screen.
- You can either continue to enter details of another timer setting or, once you have finished, press the EXIT button to leave the menu and return to watching TV.
- For the timer setting to activate, you must leave your ONdigital box or integrated TV in standby once you have finished watching.
- If you don't put your box or TV into standby after setting the timer and you're still watching TV when the timer is about to start, you will hear a short 'beep' and see either 'rEd' displayed on the front panel of the box, or a similar message on your TV.
- Pressing the RED button on your remote displays a message indicating that a timer event is about to start. It asks you to confirm whether you want to continue watching the channel you are on or switch to the channel chosen for the timer.



Remember, you can't watch one ONdigital channel and record a different ONdigital channel at the same time. However, you can watch a different analogue channel while recording an ONdigital channel and vice versa. Detailed steps for setting the timer are included in the full manufacturer instruction book.

Subtitled programmes

Many ONdigital programmes carry subtitles, with more set to follow. They're very easy to access. If you have a subtitle button on your remote it can be used to switch subtitles on and off while you are viewing.

If you would like subtitles always to be displayed whenever they are available here are the steps to follow:

- Press the MENU button on your remote, then select option 4 'viewing preferences' then option 1 'ONdigital box settings'.
- Then select option 2 'subtitles'. If you select 'on', subtitles will always be displayed when they are available. If you select 'off', they will not be displayed unless you use the subtitle button.
- Now select option 3 'subtitle language' and highlight English without the picture of the ear alongside. (Welsh subtitles are available for some S4C programmes in the S4C region.)

If your menu options differ from those above, please refer to your instruction book.

Auto update

ONdigital plans to introduce lots of new services throughout the coming months. Many of these, such as pay per view, will require minor changes to the software within your set top box or integrated TV. But don't worry – these changes can be carried out just by pressing a couple of buttons on your remote control.

Here's what to do:

- When watching a digital channel, press the MENU button on your remote. You will see the main menu screen appear on your TV.
- Select option 7 'technical information'.
- Select option 3 'auto update'.
- You will then see a message asking if you really want to start a download. Press SELECT to confirm that you want to carry out the update.
- If you have a box it will go into standby and the message 'auto update' will scroll across the front display. If you have an integrated TV, the message will be displayed on-screen. The update will take around five minutes, and you will not be able to watch digital channels while the update process is taking place.
- Please do not switch off or unplug your ONdigital box or TV until the update has finished.
- When the update is complete your ONdigital box or TV will restart.



If you see the message 'update error', this just means that you already have the latest software on-board. If you see any other messages please refer to your instruction book.

Need any help?

As you've seen, moving to digital television is pretty simple with ONdigital. But sometimes things don't quite work according to plan, as anyone who has ever assembled flat-pack furniture will know. However, help is at hand if you do come across any problems.

Our Customer Service Centre is there for exactly that reason. You can reach them on **0870 600 9696** between **8am** and **midnight** seven days a week.

In the meantime, you can always keep up to date with developments at ONdigital by visiting our website at www.ondigital.co.uk. You can also use the website to cost out any combination of channels you're thinking of choosing.

